

Welcome!!

Instructions for this meeting

- Enter your Name, Troop Number and Service Unit in the chat box
- During presentation, please enter ALL questions into the Chat Box
 - We will monitor and answer all questions this evening or in a follow up email, if we run out of time.
 - This presentation is being recorded and will be sent out next week.

Thank you for your cooperation!









2020 FALL PRODUCT PROGRAM TRAINING

Girl Scouts of Greater South Texas

TODD A. WINGEN ASHDON FARMS



THANK YOU!

- We appreciate your time, energy and efforts
- Our Product Program is a success because of YOU!
- You help girls learn and develop skills that last a lifetime
- We are excited to kick off this new Girl Scout year with you and look forward to "bravely sharing our strengths"



THE WHY FOR GIRLS



What Do Girl Scouts

Learn from Fall Product

Program?



What Have Girl Scouts

Experienced Using the

Money Earned from Fall

Product Program?



How Have Troops Used Money Earned from Product Programs to **Give Back**?

WHAT'S YOUR WHY?

- Why are you here today?
- Why do you volunteer for this program?
- Do you know WHY your time, efforts and energy matter?
- Do you know the impact you are making on the lives of girls?



You are directly impacting the future of girls by...

Facilitating the largest girl-led entrepreneurial program in the world

Assisting girls in **earning** funds to support their amazing girl-led adventures and service opportunities locally, nationally and globally

Providing girls the opportunity to **share** their skills to make the world a better place

You are providing girls with life-changing experiences by trusting your strengths



YOUR EFFORTS MATTER

- Use your strengths to create memorable experiences for girls
- Stay focused on the why
- Be a resource for your troops and girls
- Set goals for your service unit and encourage troops to do the same as an example to girls
- Deliver products and rewards
- Share the value and benefits of the program



THREE TOED PYGMY SLOTH

Found living on Isla Escudo de Veraguas off the coast of Panama

It is the smallest of the three toed sloths and was only recognized as a species in 2001

Habitat destruction is the largest threat to the species

Sloths can swim

A unique species of green algae is found on the fur and is considered symbiotic, providing camouflage without detriment to their health

Population < 100

Size around 6 pounds

Eats primarily leaves of red mangroves



- Founded in 1921, Ashdon Farms, has been working with Girl Scout Councils since 1996 as an Approved and Licensed Vendor for GSUSA,
- Consistently received the highest <u>rating possible of Superior from AIB</u>.
 The rating is for Supply Chain quality, Safe food handling, Production,
 Packaging, and Distribution for facilities involved in the Food Industry.
- SQF certified level 2 is an additional certification for Quality and Safety.
- Ashdon Farms has been busy during the Pandemic, and before the Girl Scout season, supplying other large retail customers. Costco, CVS, Walgreens, and more.



Highlights

- Girl Delivered sales increased 765% WOW! Amazing
- Overall Nut and Chocolate sales increased 22.6%
- Top Selling items Choc. Cov. Almonds, Deluxe Pecan Clusters, Salsa Mix
- Top Selling Online item Thank you nuts
- Total participation was higher
- Per Girl Average increased 17.66%



Top Sellers in 2019

Nationally

- 1. Deluxe Pecan Clusters
- 2. Peanut Butter Bears
- 3. Whole Cashews with Sea Salt
- 4. Dark Chocolate Caramel Caps
- 5. Chocolate Covered Almonds
- 6. English Butter Toffee
- 7. Mint Treasures (Girl Scout tin)
- 8. Dark Chocolate Mint Penguins
- 9. Fruit Slices
- 10. Dulce de Leche Owls

GS of Greater South Texas

- 1. Chocolate Covered Almonds
- 2. Deluxe Pecan Clusters
- 3. Salsa Mix
- 4. Cranberry nut mix
- 5. Honey Roasted Mixed nuts
- 6. Peanut Butter Bears
- 7. Butter Toasted Peanuts
- 8. Dill Pickle Peanuts
- 9. Fruit Slices
- 10. Mint Treasures (Girl Scout tin)



Excellent Lineup

- Great Variety
- Great Quality
- Great Value
- Great for Holiday Gifts

Fall 2020 Order Card



- Customers can make \$5 donations towards nuts to be donated to Support the Military through Operation Gratitude!
- Troops earn proceeds and girls earn credit towards rewards.
- There is a special Care to Share patch available for girls





New Product for 2020

Mint Treasures



Girl Scout Brownie Uniform Tin - \$10 Second in the Series (1986)





Mint Treasures individually wrapped with Girl Scout logo

New Product for 2020

NEW!

Peanut Butter Pretzel Mix





\$7 Stand Up Bag

Online Girl Delivered Option

- Online option for customers
- Customers pay online with a credit card, but don't pay for shipping
- · Same products as the in-person order card
- Orders automatically show in system
- Product is shipped with girl's in-person orders
- Girl delivers to the customer
- No need to collect money for these orders
- No fees for the Girl Delivered orders
- Last day for Online girl delivered is 11/1



Direct Shipped Online Orders

- Customers order from the girls' online store.
- An expanded list of product options are available.
- All major credit and debit cards are accepted.
- Customer pays shipping cost.
- All shipped orders go directly to customer within about 1 week.
- Girl and Troops gets credit for all sales.







Online Exclusive Items

The online store offers all 25 Girl Scout branded nut/candy items PLUS 9 online exclusive items.



6oz Almond Cran-Orange Crunch



7oz Black Forrest Trail Mix



7oz Buffalo Ranch Pretzel Mix



15oz Gourmet Blend



20oz Gourmet Caramel Corn w/ Almonds & Pecans



15oz Jumbo Cashews



6oz Mocha Cups



2019 GS Junior Tin w/ Mint Treasures



8oz Salt & Pepper Cashew Halves



Additional items available for Online Direct Shipped

Chocolate Covered Pretzels

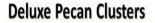




Winter Chickadee Holiday Tin \$9

Winter Chickadee Holiday Tin



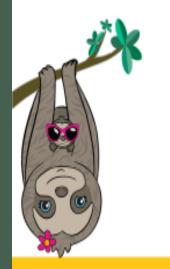


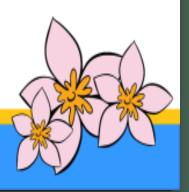


Caramel Treasures

Online Shipping Chart

Product Subtotal	Standard	2 Day
\$0.01 - \$15.00	\$8.95	\$19.60
\$15.01 - \$30.00	\$10.50	\$25.60
\$30.01 - \$45.00	\$11.95	\$29.85
\$45.01 - \$60.00	\$14.50	\$33.00
\$60.01 - \$75.00	\$20.50	\$38.00
Every additional \$15	+ \$3.50	+ \$7.50





Nut and Candy Delivery

- You or someone in your Service Unit will receive the product for all your troops.
- Count the nut and candy items carefully before signing and report any discrepancies.
- Prior to distribution, maintain product in cool, dry location away from critters and hungry teenagers.
- Communicate with troop fall product managers about where and when product will be ready for pick up.
- Pre-sort and distribute nut and candy products to your troops asap using the report in M2OS.
- Obtain the signed report from the Adult picking up for each Troop.
- Practice Safety protocols.



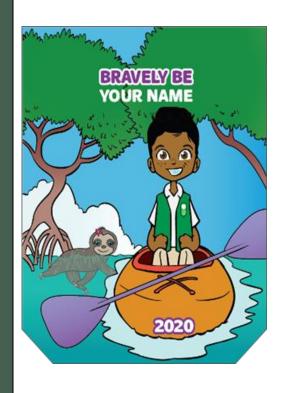


Girl Rewards



Rewards are cumulative and recognition plan for each interval is for all combined items, not just nut/candy items as listed on order card.

Personalized Patches



- Girls choose an adventure for their avatar
- Kayak with swimming sloths down a mangrove-lined river
- Relax on a hammock with a sloth friend and her baby

Earned by:

- Sending 15+ Emails & selling \$300+ in total sales during fall program
- Patches are shipped directly to girls



Troop Proceed Options

Standard Option:

15% of total magazine sales \$.75 per nut/ chocolate item sold



Opt Out Option:

20% of total magazine sales \$.80 per nut/ chocolate item sold

Troop must make their selection prior to submitting nut/candy order.

AARON PARKER M2 MEDIA GROUP









TWO WAYS TO PARTICIPATE

- Girls offer a variety of items to family and friends in two ways
 - In-person using a nut order card
 - Online sending emails and sharing link on social media to purchase magazines and nuts/chocolates



GIRL ONLINE EXPERIENCE

- Create a virtual likeness
 - Creating avatars makes participating fun and get results with PATENTED Girl Scout platform



GETTING STARTED

- Girls log in as a first-time participant or as a returning user from last year
- Spanish experience available

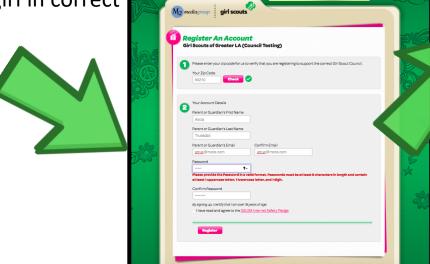




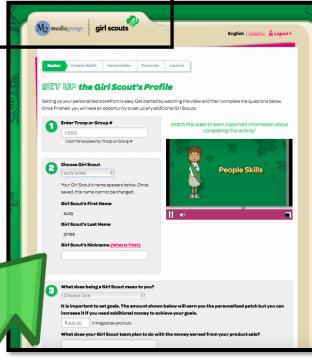
REGISTERING AN ACCOUNT



 Zip code validation ensuring girl in correct council

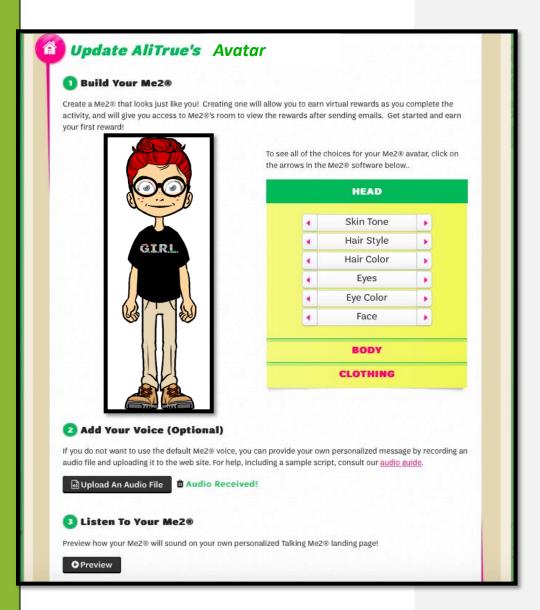


 Participant information and secure password setup



- Troop number selection or "I don't know/see my Troop#/Group#"
- Participant can edit nickname
- Answer questions about girl goals and what Girl Scouting means to her





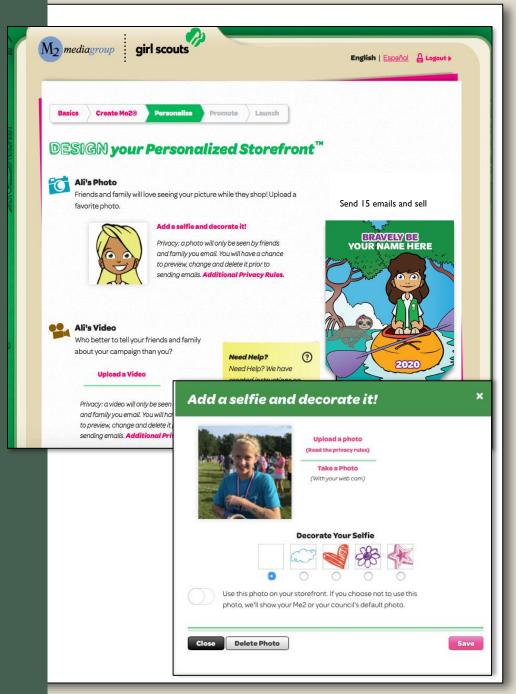
CREATE AVATAR & RECORD VOICE

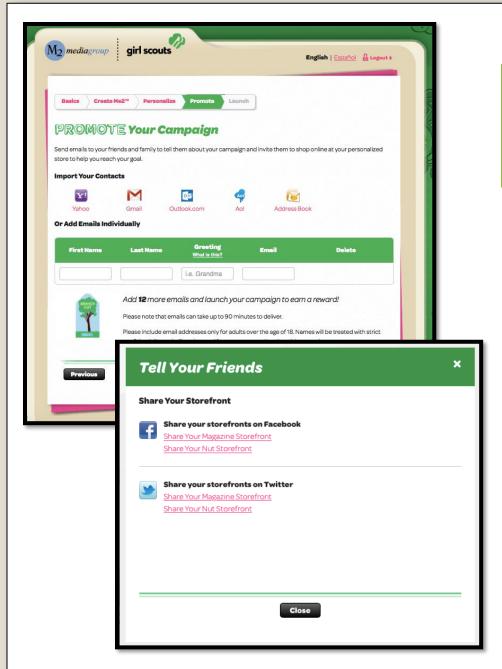
- Girl designs her own likeness with over 3 billion avatar feature combinations
- New feature choices for Fall 2020



PERSONALIZED CAMPAIGN

- Girls can upload a photo or a video which can be shared on their online storefront
 - Girls who upload photos and/or videos sell more to reach their goals





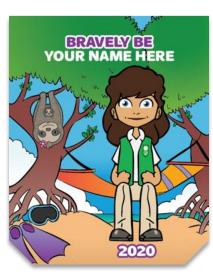
PROMOTING HER CAMPAIGN

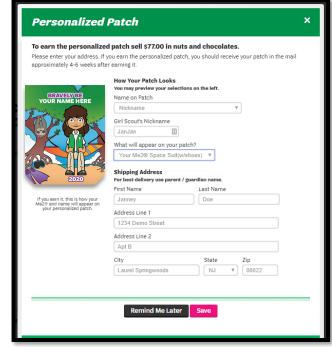
- Girls share their online storefront link with family and friends by sending emails or sharing on social media
 - 27% of online sales come from social media
- Girls also have business cards preprinted with their storefront code
 - Take a picture of the business card and text family and friends.
- Easier for returning girls with customer email addresses saved year over year
- Option to include last name so friends and family know who is sending the email
- Simplicity of one click renewals for customers previously purchasing magazines

PERSONALIZED PATCH SHIPPING

- Girl chooses name, nickname or initials for her patch
- Girl makes selection between two patch backgrounds
- Opportunity to provide mailing address after login
- Personalized patches ship directly to girls as earned throughout the program

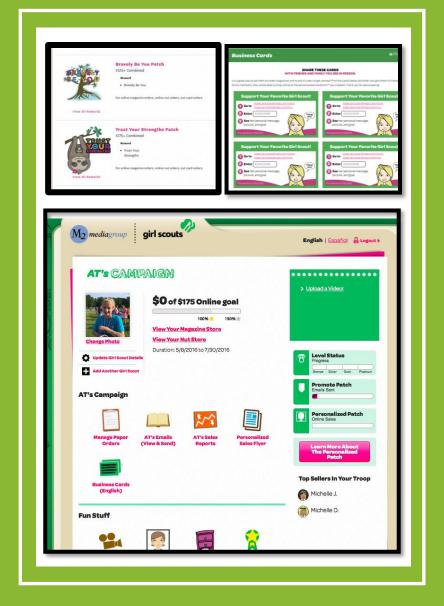






GIRL'S CAMPAIGN HQ

- Navigation tools for all aspects of the program
 - Emails/Social Media
 - Printable business cards with girl's online store code
 - Manage paper orders (nut card sales entry)
 - Rewards earned and actions need to receive rewards
 - Reports



AVATAR'S ROOM

- Girls can earn virtual rewards for their avatars by completing actions within M2OS
- Girls revisit their room an average of 4 times during the program
- View virtual rewards earned and troop photo







2020-21 FALL & GIRL SCOUT COOKIE CROSSOVER PATCH

- As a Girl Scout member, girls work to create change and to become dynamic leaders
- To earn this crossover patch, girls must:
 - Participate in the 2020 Fall
 Product Program by creating an avatar and selling 100+ items
 - Sell 300+ packages of cookies during the 2021 Cookie Program











Hello Amy,

The magazine and nut sale that I am participating in for Girl Scouts Test Council 7 is going strong and there is still time to help. You can <u>click here</u> and see my personalized magazine store and how close I am to reaching my goal. If you buy or renew a print or digital magazine, over 50% goes to Girl Scouts!

You can also purchase nuts and chocolates. Just click here to view the awesome products and shop at my personalized store.

Click here if you would like to hear a special message from my avatar. Thank you so much for your support!

Shop AT's Magazine Store

Shop AT's Nuts & Chocolate St

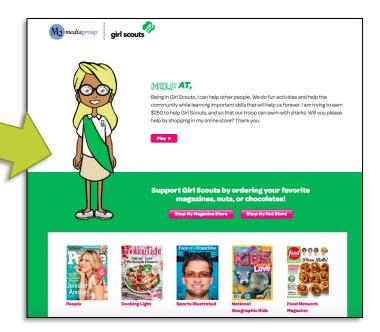
Thank You

AT True

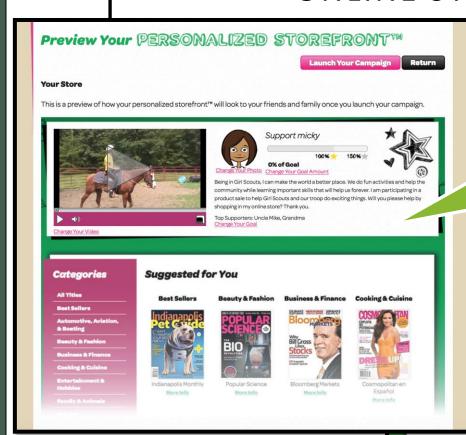
Girl Scouts Test Council 7

CUSTOMER EMAILS

 Family and friends receive emails with links to shop for magazines and nuts/chocolates and can hear the special message recorded by their favorite Girl Scout



ONLINE STOREFRONTS



Magazine
selections include
all Time, Inc titles,
Reader's Digest and
subscription kits for
kids

Shopping Cart



ater los angeles





Support AT!

0% achieved of goal

\$175 left until AT earns a personalized patch!

Being in Girl Scouts, I can help other people. We do fun activities and help the community while learning important skills that will help us forever. I am trying to earn \$175 to help Girl Scouts, and so that our troop can camp on the north rim of the Grand Canyon. Will you please help by shopping in my online store? Thank you.

noney will not be collected online and products will not be shipped directly to customers for these nut ducts. Payments and delivery will be handled by your favorite Girl Scout. Please contact her to confirm ye for payment and delivery.

Available Products



Butter Toffee
Peanuts
View Details



Spicy Cajun Mix View Details



Fruit Slices View Details



Peanut Butter Monkeys View Details



Dark Chocolate
Sea Salt Caramels
View Details

ONLINE NUTS/CHOCOLATES

- Customers have the option to choose girl delivered or direct ship
- Customers pay for all products online at the time of checkout



ENTERING IN-PERSON NUT ORDER CARD **ITEMS**

- Parents/girls enter the total of each item using the nut order card into the M2OS system prior to the end of the program
- Nut order card totals will be tabulated and added to all online sales totals in reports
- All in-person nut orders must be entered into M2OS system to be processed







Manage Paper Orders

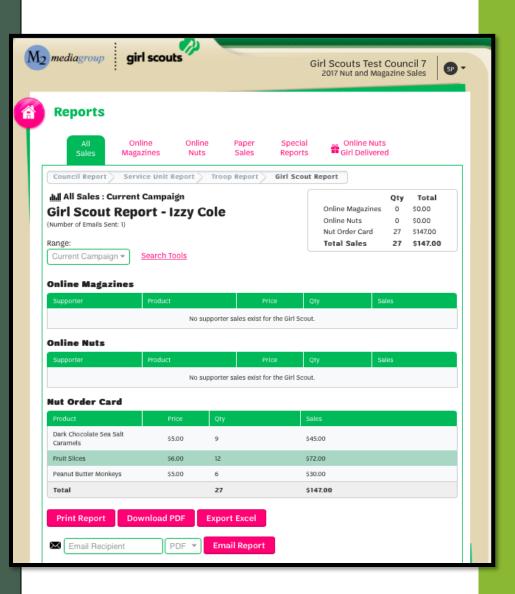
Nut Orders

Please enter the total number of items by product from your in person nut order card sale items is

	Product	Price	Quantity	Tot
Α	Fruit Slices	\$6.00	8	\$48
В	Peanut Butter Monkeys	\$5.00	12	\$60
С	Dark Chocolate Sea Salt Caramels	\$5.00	50	\$25
To	tals	70	\$35	

Update

Return To Dashboard

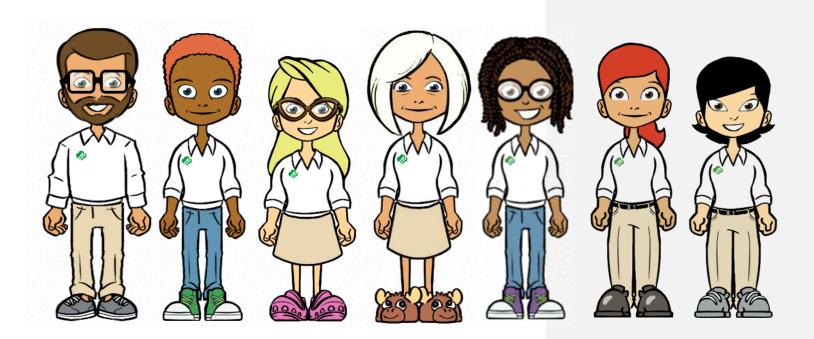


REPORTS

- Reports broken out by sales categories
- View all girl delivered items sold online by customer to see which products to deliver
- Report emailed to parents at end of program

VOLUNTEER LEVEL ACCESS

Enabling the girl experience









Thank You

Dear Michelle

It's time for the Fall product sale and an exciting year ahead for Girl Scouts! For the Fall sale this year, we have a website where you can communicate with the girls / parents in your troop, monitor results, and build an avatar to be included in a troop photo. Your username will be the email address shown below. Please click here to create your password.



Once your password is created, click here to access the site or go

The sale will run from 09/19/2014 at 12:00 AM to 11/25/2014 at 11:59 PM. Please encourage all of the girls in your troop to participate. If you have any questions, please contact your service unit leader or the council. Thank you for all that you do for Girl

Girl Scouts of California's Central Coast



WELCOME TO YOUR CAMPAIGN

- Prior to Fall Product Program start, volunteers receive email invitation to M2OS
- Click link embedded in email to setup password
- After login, volunteers can return to council's M2OS landing page

The Parent/Guardian

Email Blast has a 72%

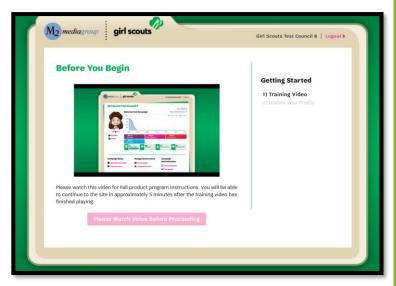
open rate - the

EASIEST way to get

your girls to
participate online!

Parent and Guardian Email Blast
Enter parent or guardian email addresses for the girls in your troop. They will receive a link and instructions to participate.

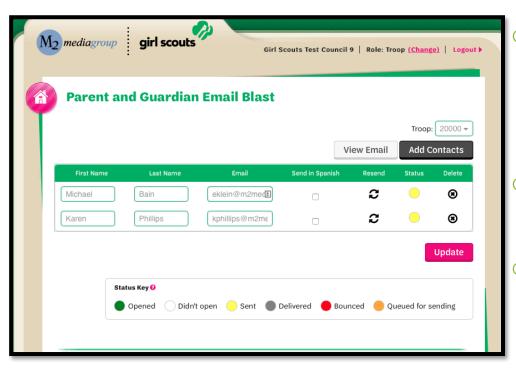
Close



GETTING STARTED

- Watch troop training video
- Create your troop leader avatar
- Within M2OS, launch parent/guardian email blasts announcing troop participation in the Fall Product Program
- Manage nut card orders (after girl entry for any girls who didn't enter their own paper orders)
- View reports

PARENT AND GUARDIAN EMAIL BLAST



- Troop leaders can launch an email directly to parents with a link and instructions on how to participate
- Parent email addresses will be uploaded by council
- Volunteers can edit or enter any missing parent/guardian emails

TROOP CAMPAIGN HEADQUARTERS

- Headquarters for managing a troop campaign
- All program
 management tools
 on one site





Girl Scouts Tes Online Mags, Nut Promise, Nut Commerce, and

Girl Scouts Test Council



Campaign Setup

- Parent and Guardian Email Blast
- Default Storefront Video
- Training Video
- **Video Instructions**

Manage System Users

Send messages

Manage Troops & Girl Scouts

Manage Admin Users

Financials & Reporting

Banking & Payments

III Reports

Troop Summary / Amount
Due Report

Product Manage

Paper Order En

Rewards & Patcl

Reward Opt-Ou

P Rewards

Personalized Pa







Messages

Contacting specific participants, troops and supporters

> Troop to Girl -Announcement, Registered but not Launched, Thank You

• **SU to Troop** – Everyone, Only those not Logged In, Only those Logged in

Participant

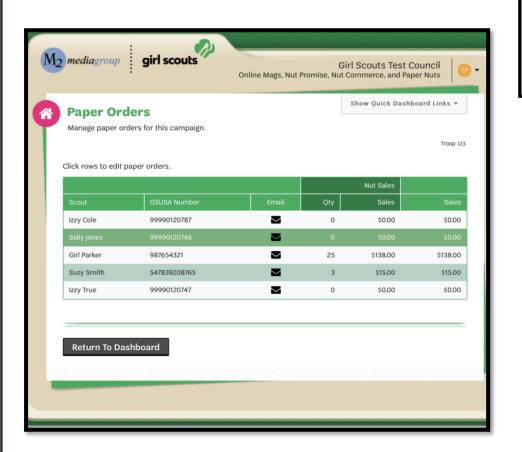
Supporter

Troop Leaders



This is the body of our participant announcement email message.

Thank You, Girl Scouts

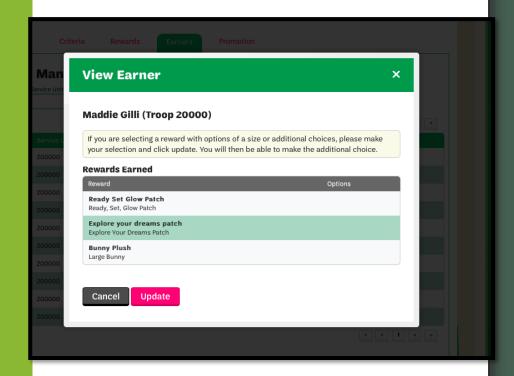


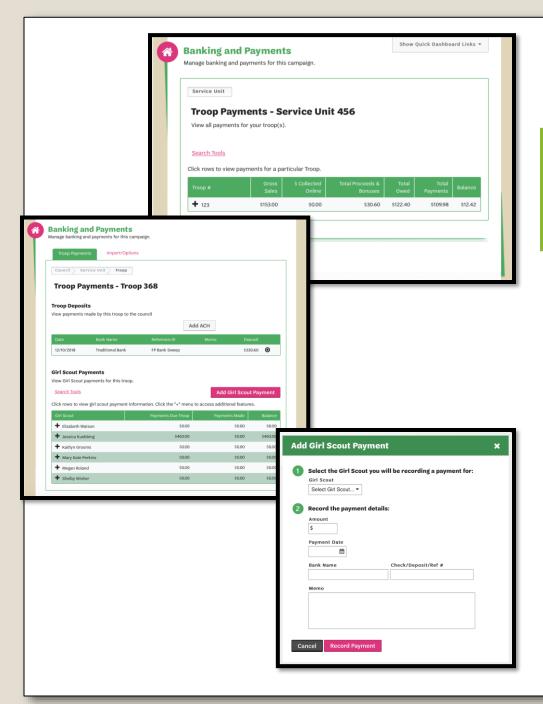
NUT ORDER CARD ITEMS

- Select the Girl Scout's name to edit her orders
- Click "+Add Girl Scout" to add orders for any girls missing from the list
- Message girls directly with questions about items entered

GIRL REWARDS

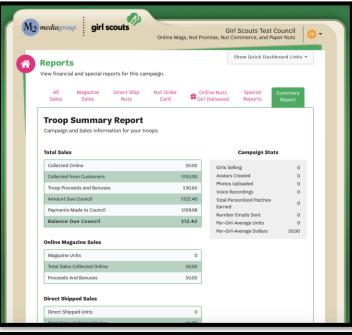
- Rewards are automatically calculated for girls
- To view rewards, choose the Rewards link from the Troop Dashboard
- If girls didn't make choices, volunteers can make reward selections for them
- Detailed reports of earned rewards available under Reports link or through the Delivery Tickets link

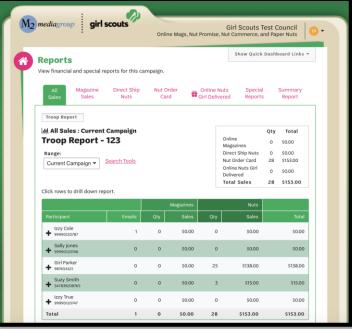




TROOP BANKING & PAYMENTS

- View troop financial information at a glance including:
 - Gross sales
 - Total paid online by customers
 - Total proceeds earned
 - Balance due council
 - Girl payments (if entered by troop)





REPORTS

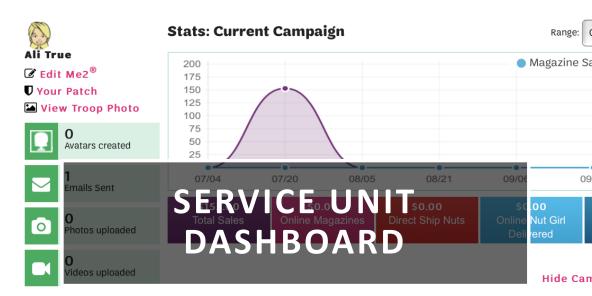
- Click the Reports link from the Troop Dashboard to view total sales or sales by product category
- Click a girl name to view the specific details of individual girls
- Link on dashboard Troop
 Summary/Amount Due Report





Girl Scouts Test
Online Mags, Nut Promise, Nut Commerce, and Pa

Girl Scouts Test Council



Campaign Setup



Manage System Users

Send messages

Manage Service Unit,
Troops & Girl Scouts

Manage Admin Users

Financials & Reporting

Banking & Payments

III Reports

Troop Summary / Amount
Due Report

Product Managen

Paper Order Entr

Rewards & Patche





- Manage troop admin users
- Manage/edit girl and troop products
- View troop financials and payments made to council
- Troop sales summaries
- Delivery tickets

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DELIVERY TICKETS

- Print delivery tickets by SU, troop or girl
- Available for products and rewards for easier picking and packing
- Option to include financials

ME2® VOLUNTEER PATCH



Troop Fall Product Chairs

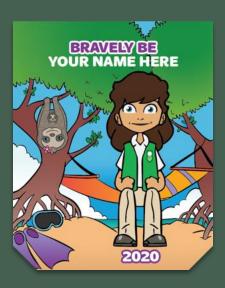
Earned by achieving \$1,300 in total Troop sales





Service Unit Product Chairs

Earned for \$1 in total Service Unit sales



WHAT'S NEXT?

- Remind troops to login to M2OS, watch training video and create their avatar
- Encourage troops to send the Parent/Guardian launch email to participants
 - Girls setup their own campaign on M2OS, so troop leaders don't need to
- Emphasize the simplicity of online girl delivered items
 - Money collected online and items automatically added for the girls
 - Girl simply deliver the items

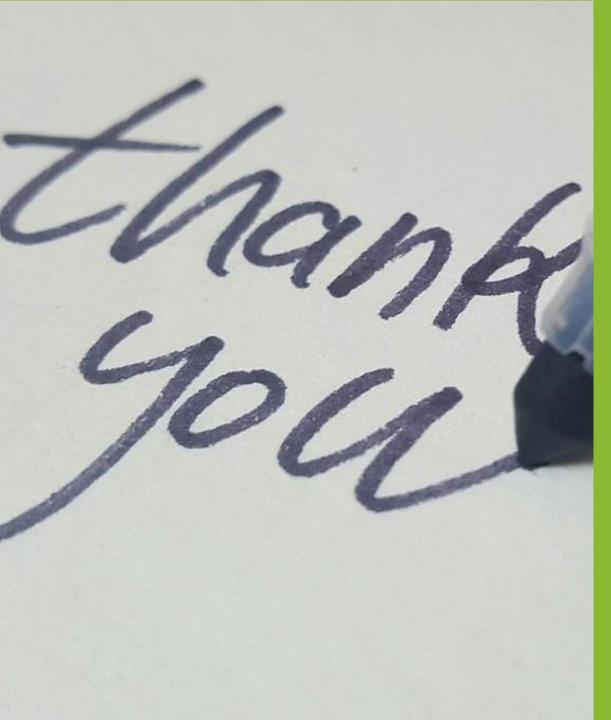
IMPORTANT DATES

- Program begins: October 1st
- In-person girl order taking and girl delivered online order taking ends:
 October 29th
- Last day for troops to enter orders in M2OS for girls: October 30th
- SU lockout: November 1st
- Online orders for Direct Ship Nuts and Magazines ends: November 30th
- SU Nut Deliveries: **November 18**th**–20th**

FALL PRODUCT PROGRAM CUSTOMER CARE



- M2's Customer Care team is cross-trained to handle tech support, volunteer/participant and customer inquiries
- 100% customersatisfaction guarantee



THANK YOU!

- You are the difference!
- Thank you for contributing to the positive experiences girls have through the Fall Product Program
- We appreciate you and all that you do to support Girl Scouts!